



**ORDER FORM: FAX TO 086-550-7272**

**FULL PARTICULARS OF APPLICANT:**

Company name			
Contact person			
Contact numbers	Cell:	Work:	Fax:
Email address			
Physical address			
Postal address			
VAT number			

**DEBIT ORDER DETAILS – COMPULSORY**

InfoStream Technologies (t/a NoFrills Online) is hereby authorised to arrange with my bank or building society to collect the monthly subscription rate against my bank or transmission account (wherever it may be) in terms of a debit order, such debit order to be effective upon the 1st (first) business day of each month in respect of that month's invoice(s).

Bank		Branch	
Account Name		Branch Code	
Account Number		Account Type	

***Signature of duly authorised signatory:***

**THE ABOVE FIELDS MUST BE COMPLETED IN ORDER TO COMPLETE THE ORDER**

\_\_\_\_\_  
Applicant Representative

\_\_\_\_\_  
Designation

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



### CONNECTIVITY – STANDARD CAPPED ADSL

ITEM - ADSL ACCOUNT TYPES	COST	QTY	TOTAL
Unshaped (per GB)*	R115.00		
Shaped (per GB)*	R35.00		
Local (per GB)*	R20.00		
Lite (per GB)*	R25.00		

\* Additional ADSL GBs (data) are allocated when the balance available reaches 250MBs (0.25 GBs)  
 \* All unused ADSL bandwidth is **carried over** to the next month  
 \* Lite ADSL accounts are highly shaped and priority based. Speeds are limited and controlled

### CONNECTIVITY – PREMIUM CAPPED ADSL






ITEM	COST	QTY	TOTAL
10GB Capped Account	R99.00		
20GB Capped Account	R199.00		
30GB Capped Account	R299.00		
50GB Capped Account	R499.00		
75GB Capped Account	R699.00		
100GB Capped Account	R899.00		
150GB Capped Account	R1,299.00		
200GB Capped Account	R1,599.00		
300GB Capped Account	R1,999.00		

- PREMIUM capped accounts provide fixed amounts of data with no speed limit - these accounts can be used on ANY **ADSL** or **FIBRE** connection
- NO Concurrent** logins - login from one office/location only
- As with all ADSL products, speeds are **NOT** guaranteed
- There is no pro-rata billing








### CONNECTIVITY – BASIC UNCAPPED ADSL

ITEM	COST	QTY	TOTAL
Basic Uncapped 384kb/s	R149.00		
Basic Uncapped 512kb/s	R199.00		
Basic Uncapped 1024kb/s	R249.00		
Basic Uncapped 2048kb/s	R399.00		
Basic Uncapped 4096kb/s	R499.00		
Basic Uncapped 6144kb/s	R699.00		
Basic Uncapped 8192kb/s	R1,099.00		
Basic Uncapped 10240kb/s	R1,599.00		

 This is a basic service catering for **Home users** provided by Internet Solutions  
 Traffic is highly shaped and priority based  
 **2 Concurrent** logins -- however speed of the account is **HALVED** if used concurrently.  
 As with all ADSL products, speeds are **NOT** guaranteed  
 There is no pro-rata billing

### CONNECTIVITY – BASIC BUSINESS UNCAPPED ADSL

ITEM	COST	QTY	TOTAL
Basic Business Uncapped 1024kb/s	R550.00		
Basic Business Uncapped 2048kb/s	R800.00		
Basic Business Uncapped 4096kb/s	R975.00		

 This is a basic service catering for **BUSINESS users** provided by Internet Solutions  
 Traffic is highly shaped and priority based  
 **2 Concurrent** logins -- however speed of the account is **HALVED** if used concurrently.  
 As with all ADSL products, speeds are **NOT** guaranteed  
 There is no pro-rata billing

\*\*\* **BUSINESS Uncapped + Unshaped accounts available as well** \*\*\*



### HOSTING SERVICES

ITEM	MONTHLY	QTY	TOTAL
Basic website (100MB space, 1GB traffic)	R50.00		
Dynamic website (100MB space, 1GB traffic)	R100.00		
Additional website traffic (per 1GB)	R35.00		
Dedicated Web Server (100GB Web Traffic, PHP5, MySQL) Once Off setup fee = R 750.00 incl. VAT	R500.00		
Telephonic Support -- per computer ( non-Internet related telephonic support for Windows, OS/X, network, wireless, etc. ) Hours: 8am to 5pm weekdays excluding public holidays	R200.00		

### EMAIL HOSTING:

ITEM	MONTHLY	QTY	TOTAL
Mailbox (100MB)	R20.00		
Mailbox ( <b>500MB</b> )	R65.00		
Mailbox ( <b>1GB</b> )	R100.00		
Alias (additional address for a mailbox)	R2.00		
Forward (forward mail to an off-site mailbox)	R5.00		
Mailing list (Monthly + 10 cents per email address)	R350.00		
Fax-to-email number (max one per email address)	<b>Free</b>		

\*\*\* ALL Mailboxes include virus and spam filtering, webmail, POP3 & IMAP4 **PLUS** SMTP Relay which allows sending mail from anywhere in the world on Mobile devices/tablets



## DOMAIN REGISTRATION:

### COSTS OF REGISTRATION

DOMAIN TLD:	REGISTRATION COST: (ONCE OFF INCL. VAT) YEAR 1:	RENEWAL COST: (ANNUAL INCL. VAT) YEAR 2 ONWARDS:
.CO.ZA / .ORG.ZA / .NET.ZA / .WEB.ZA	R200	R200
.COM / .ORG / .INFO / .NET	R342	R342
.ORG.ZA (PREMIUM** = 3 LETTERS OR LESS)	R500	R200
.WEB.ZA / .NET.ZA (PREMIUM** = 3 LETTERS OR LESS)	R750	R200
.ZA.COM (2 YEAR RENEWAL/REGISTRATION)	R975	R975
** PREMIUM DOMAINS HAVE A HIGHER COST - PRICE ON REQUEST		

<b>DOMAIN NAME</b>	
<b>NEW DOMAIN REGISTRATION</b>	<b>EXISTING DOMAIN NAME TRANSFER</b>

### TERMS AND CONDITIONS:

I/We, hereby authorise **INFOSTREAM TECHNOLOGIES / NO FRILLS ONLINE** to register / transfer the above domain(s) using the Applicant's details provided above. I acknowledge that I am authorised to apply for and sign on behalf of the **APPLICANT**.

The domain(s) will be registered / transferred with the relevant Domain Registrars using the **APPLICANT** information provided. The domain Registrant Contact email address used will be the Domain Administrator of **INFOSTREAM TECHNOLOGIES**. The Domain Administrator will receive all relevant domain queries and attend to as required. Should there be any other queries, the Domain Administrator will liaise with the **APPLICANT**.

APPLICANT REPRESENTATIVE	DESIGNATION	SIGNATURE	DATE
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## TERMS AND CONDITIONS

1. **ALL** accounts are strictly paid via **debit order** - the minimum billing for this is R10 per month – you can select a product or products to that value from our price list
2. support desk hours are 8am to 5pm weekdays, excluding public holidays
3. on-site support is R200 per half-hour, excluding traveling time (Greater Durban area only, subject to annual increase)
4. all information provided is correct and true
5. customers who do not abide by the acceptable use policy currently available at our website, and amended from time to time, will have their accounts subject to immediate suspension (<http://www.nofrills.co.za/home/aup>)
6. accounts not paid on or before the due date will be suspended **without notification**
7. unused bandwidth is **forfeited** if an account is suspended
8. prices include VAT
9. domain pricing subject to Exchange Rate fluctuations and may vary
10. **one (1) month's** notice is required to terminate an account